

RIASS CLIENT QUESTIONNAIRE

AUDIT PLANNING

1. Were you satisfied with the notice given prior to the commencement of the Audit?

- SATISFIED
- ADEQUATE
- UNSATISFIED

Click or tap here to enter text.

2. Were you adequately consulted with in respect of the nature, scope and objectives of the Audit?

- SATISFIED
- ADEQUATE
- UNSATISFIED

Click or tap here to enter text.

AUDIT FIELDWORK

3. Was the audit fieldwork undertaken in a timely manner, with minimum disruption to service delivery?

- Yes
- No
- Partially

Click or tap here to enter text.

4. Was a summary of the audit findings adequately explained to you following completion of the audit fieldwork and prior to the issue of the draft report?

- Yes
- No
- Partially

Click or tap here to enter text.

AUDIT REPORT

5. Did you find the recommendations within the report fair and accurate

- Yes
- No
- Partially

Click or tap here to enter text.

6. Were you adequately consulted and given sufficient opportunity to comment on the Draft Report?

- Yes
- No
- Partially

Click or tap here to enter text.

7. Do you feel the recommendations within your report will be of value to you as a Manager?

- Yes
- No
- Partially

Click or tap here to enter text.

8. Were you happy that the format of the Report was clear, concise and easy to read?

- Yes
- No
- Partially

Click or tap here to enter text.

9. How do you rate the timeliness of the issue of the Final Report?

- SATISFIED
- ADEQUATE
- UNSATISFIED

Click or tap here to enter text.

CONDUCT OF THE AUDITOR(S)

10. Were the auditor(s) generally helpful throughout the audit and offer appropriate assistance and/or advice (if applicable)?

Yes

No

Partially

Click or tap here to enter text.

11. How do you assess the Auditor(s) in terms of professionalism, helpfulness and politeness?

Very Good

Good

Average

Poor

Very Poor

Click or tap here to enter text.

OVERALL

12. How would you rate the usefulness of the audit?

Very Good

Good

Average

Poor

Very Poor

Click or tap here to enter text.